

## Quality Policy

It is our policy at IEQAS:

- a) To offer External Quality Assessment (EQA) schemes to Irish laboratory and extra-laboratory clinical analysis sites, with the aim of achieving and maintaining the best possible quality through a continuous process of monitoring, education, training and support. This assists participants in achieving their aims for continuous quality improvement in relation to accuracy and precision in their analytical and testing procedures;
- b) To participate in national and international initiatives that have the objective of improving quality of analysis in laboratory medicine (including extra-laboratory settings), such as standardisation and harmonisation of analysis;
- c) To identify and work to achieve our quality objectives through:
  - documenting our policies and procedures;
  - training and development of our staff;
  - ongoing management review of our systems to ensure that we meet the needs and expectations of our customers;
- d) To provide adequate resources in order to meet these commitments in terms of people, materials and infrastructure;
- e) To maintain a quality management system in compliance with ISO 9001.
- f) To communicate these quality policy commitments to all within the organisation.

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

Operations & Quality Manager